Glaz-Tech Industries, INC. warrants our insulated units for a period of five (5) years from date of manufacture. All insulated units will be free of obstruction of vision due to moisture, due to the infiltration of dirt, dust, flaking, peeling or the formation of any film on the internal glass surfaces due to the intrusion of moisture (water vapor) in the dehydrated air space. Component glass guarantees for individual, reflective, pyrolitic or sputter coated glass lite(s) used in construction of Glaz-Tech IGU's are subject to specific glass manufacturers’ warranties, which may or may not be covered within this limited warranty.

This exclusive limited warranty is subject to the primary retail purchaser, and subject to the following limitations:

Units that have been modified in any way: Application of tint window films.
Units that exceed 50 square feet in area; Units that with both vertical and horizontal measurements exceed 84’’; Units which show evidence of water trapped in the glazing pocket; Units with broken glass: GLAZ-TECH DOES NOT WARRANT ANY GLASS AGAINST BREAKAGE FROM ANY CAUSE UNDER ANY CIRCUMSTANCES; Units which have not been installed in a workmanlike manner and glazed in accordance with GANA and NGA guidelines. The use of setting blocks, weep holes and centering shims is mandatory in all installations. Units used or installed in high moisture environments such as, but not limited to) bathrooms, swimming pool enclosures, greenhouses, solar collectors and refrigeration units; Units used or installed in high-vibration environments such as in motor vehicles, travel trailers, watercraft, or aircraft; or airport control towers; Units installed in sloped glazing, or skylights; Units installed in Structural Silicone Glazing Systems (unless specifically ordered & manufactured with compatible Silicone Sealants); Units which have not been properly handled; Units installed with incompatible sealant materials. Retention of Argon gas.

In the event of unit failure, Glaz-Tech Industries, INC. will, at its option, furnish the original purchaser with another unit, or refund the purchase price of the unit. Replacement product will be manufactured or shipped directly to the nearest FOB point. All claims must be filed in writing to the producing branch within 90 days of failure.

Breather tube units: Units shipped through or installed at elevations (3,000 ft higher or lower than the manufactured location facility) must be equipped with a breather tube or the warranty will be void. The breather tube must be properly crimped and sealed with an organic sealant prior to installation. Failure to properly crimp the breather tube will void the warranty. Any breather tube units exposed to severe moisture conditions prior to installation will not be covered by this warranty. Inert gas filling is not recommended for breather tube units. It is the purchaser’s responsibility to request Breather Tubes at the time of order.

This warranty is expressly in lieu of all other warranties, expressed or implied, including the warranty of merchantability and fitness for purpose and all other obligations on Glaz-Tech Industries' part. No one, except a duly elected officer of Glaz-Tech Industries, and only by notary, may alter the terms of this document. Glaz-Tech Industries reserves the right to inspect any goods or installations alleging product failure.

Purchaser specifically understands and agrees that under no circumstance shall Glaz-Tech be liable for any remedy other than refund or product replacement: Including without limitation consequential, incidental, economic, direct, indirect, general, special or punitive damages arising hereunder out of any cause whatsoever, including without limitation injury to persons (including death) or property. In the event that any other term herein is found unconscionable or unenforceable for any reason, or any exclusive remedy fails of its essential purpose.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply in every case. This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state. This warranty only covers insulated glass made by Glaz-Tech Industries, for installation in the United States, and does not cover installations in other countries or installations of insulated glass made from products sold by Glaz-Tech, but not manufactured by Glaz-Tech Industries.